



PSC NEWS

Missouri Public Service Commission

Contact: Kevin Kelly

Phone: (573) 751-9300

Governor Office Building, Suite 600

FY-07-15

FOR IMMEDIATE RELEASE

JULY 27, 2006

PSC STAFF TO INVESTIGATE PREPARATION AND RESTORATION EFFORTS FROM JULY STORMS

JEFFERSON CITY---The Missouri Public Service Commission has directed its Staff to conduct an investigation into the storm preparation and restoration efforts of Union Electric Company d/b/a AmerenUE and other utilities following storms on July 19 and July 21, 2006. Those storms left hundreds of thousands of households and businesses without electricity in eastern Missouri.

In addition to AmerenUE, the investigation will also look at any other regulated utility whose activities have an impact on storm restoration efforts, including but not limited to AT&T and Missouri-American Water Company.

"Once all power has been restored and AmerenUE has had a chance to review its processes and procedures, the PSC Staff will conduct a thorough review of AmerenUE's response to the devastating storms last week," said Wess Henderson, PSC Executive Director. "Staff will be evaluating several areas as they relate to AmerenUE's response to these storms and the loss of power to AmerenUE customers as a result of these storms. In particular, we will be evaluating the Company's tree-trimming program; how AmerenUE's call center performed; and how quickly the Company was able to get additional crews into affected areas to help restore power to customers," said Henderson.

The Commission's order authorizes the Staff to take any appropriate action, including the filing of a complaint in a separate case, if it determines such an action is appropriate.

The initial report is due no later than August 27, 2006.

Applications to intervene and participate in this case must be filed no later than **August 7, 2006**, with the Secretary of the Missouri Public Service Commission, P.O. Box 360, Jefferson City, Missouri 65102 and the Office of the Public Counsel, P.O. Box 2230, Jefferson City, Missouri 65102.

The Office of the Public Counsel is a separate state agency which represents the general public in matters before the Commission. Individual citizens wishing to comment should contact either the Office of the Public Counsel (Governor Office Building, 200 Madison Street, P.O. Box 2230, Jefferson City, Missouri 65102, telephone 573-751-4857) or the Public Service Commission Staff (P.O. Box 360, Jefferson City, Missouri 65102, telephone 1-800-392-4211, e-mail: pscinfo@psc.mo.gov).